

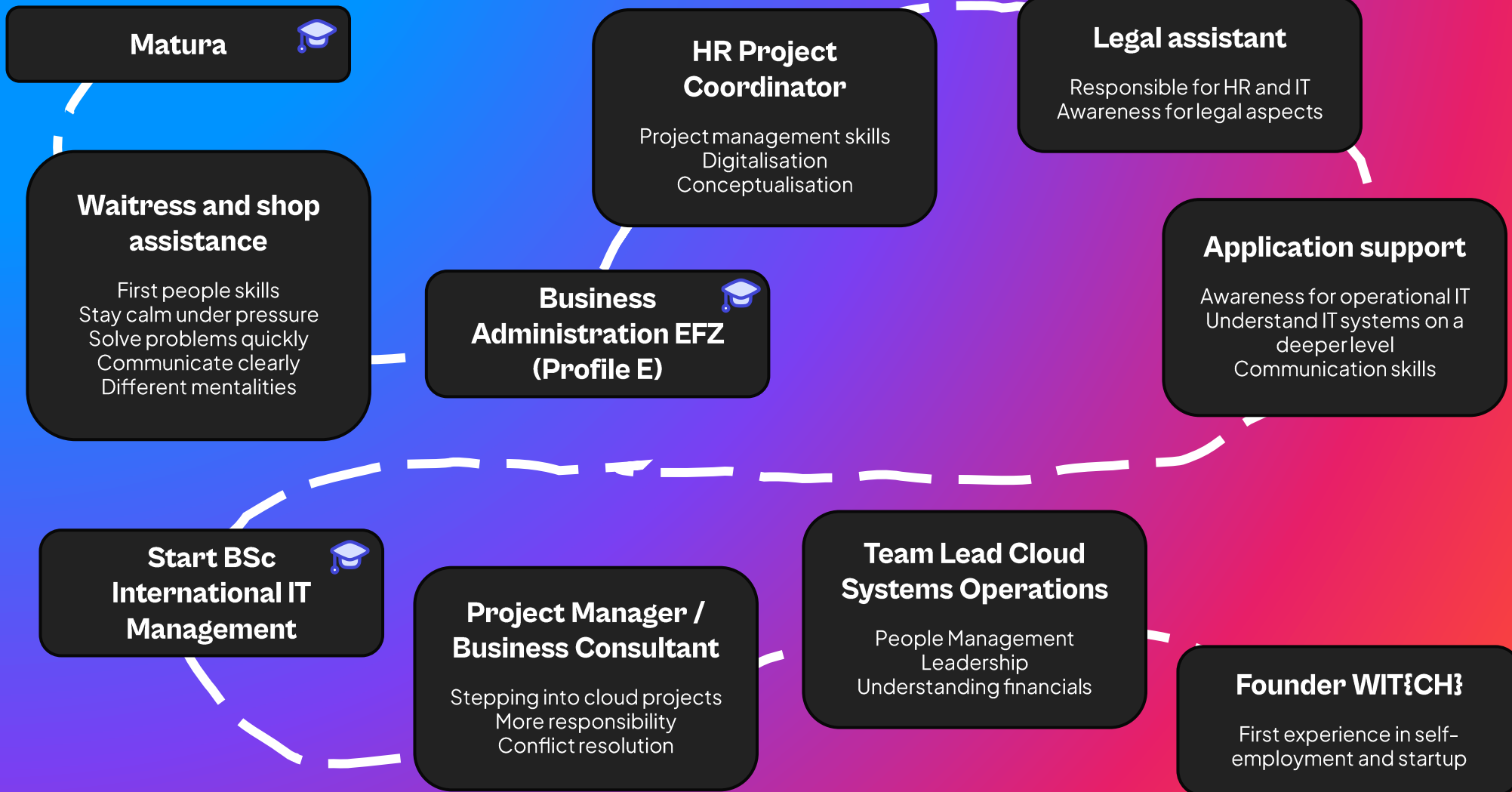
From Waitress to Team Lead Cloud



Daniela Hager

Founder WIT{CH}
Team Lead Cloud Sys. Operations

29 years old | living in Basel-Land



Get to know

Daniela's Path



Daniela Hager

Founder WIT{CH} &
Team Lead Cloud

Did you always see yourself in tech?

Never in my life! I thought I would become a teacher or so. It was a huge surprise when, after finishing my apprenticeship in 2020 (Covid), I got into HR digitalisation and finally found my true passion: the bridge between people and technology.

How did you feel entering this field?

I was afraid of it. I thought there would be a lot more maths involved! Turns out, it's logic and not really math at all (at least what I did up to now).

What surprised you about IT/Tech?

I believe the most surprising fact is that technology is evolving everyday and it feels hard to keep up. The upside of this: it never gets boring.

What was your biggest turning point in your career?

I believe it was when I finished my apprenticeship in business administration and I struggled finding a job. It was Covid back then, so it was even more difficult. I wanted to become an HR coordinator but I didn't get the job. Nevertheless, a senior manager back then saw the potential in me and wanted to keep me on a temporary contract of six months to help digitalise HR processes. So in the end, not getting a job, got me my dream job in the end!

Which skills do you feel elemental in IT/Tech?

I believe it is important to stay curious all the time. Ask questions and try to understand things before you go into the technical aspects. I once heard there is this Einstein quote stating if he had 60 minutes

to solve a problem, he would use 55 of them to understand the problem and 5 to solve it. That has been one of my leading thoughts during daily business.

What do you love about your job?

I love the mix between people and technology. It sometimes feels like a superpower to actually understand the buzzwords people use. Also, it is an even bigger superpower when you can translate to non-techies.

What advice would younger you need?

I believe my younger me would love to hear that she can achieve everything she wants to and that she just needs to truly believe in herself and continue working towards her goals, step by step. Also: IT does NOT mean just sitting in front of your computer – it's actually a lot more about people.

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